



Terms and Conditions – U Mobile’s 2026 Prepaid Plan Campaign

Promotion Details:

RM5 Cashback in the form of Prepaid credit

Promotion Period:

1 April 2026 until 30 June 2026

1. This ‘U Mobile’s 2026 Prepaid Plan Campaign (“Campaign”) is organised by U Mobile Sdn Bhd (Registration No: 199101013657 (223969-U)) (“U Mobile”) which commences at 00:00:00 on 1 April 2026 and ends at 23:59:59 on 30 June 2026 (“Campaign Period”). All entries received outside the Campaign Period will be automatically disqualified.

2. By participating in this Campaign, you agree to be bound by all the terms and conditions below (“Terms and Conditions”).

3. Campaign Eligibility

- a. This Campaign is open to all U Mobile Prepaid subscribers who are Malaysian citizens.
b. U Mobile’s employees and their immediate family members are not allowed to participate in this Campaign.
c. U Mobile reserves the right to reject any entries or disqualify participants without assigning any reason.
d. Participants who are below the age of 18 years old are deemed to have obtained the consent of their parents or guardians to participate in this Campaign.

4. Campaign Mechanism

- a. To participate in this Campaign:
i. You must purchase any of U Mobile Prepaid plans with a minimum value of RM30 (U Prepaid 50, U Prepaid 40, U Prepaid 35, GX43, GX38, GX30, UMI50, UMI36, UMI 30) via any of the participating online channels which include online banking, e-wallets or online channels (as listed in the table below) (“Online Channels”) within the Campaign Period;

Table with 3 columns: Categories, Online Channels. Row A: Online Banking, 1. Ambank, 2. BSN, 3. CIMB Bank, 4. Hong Leong Bank, 5. Bank Islam, 6. Maybank, 7. Bank Muamalat, 8. MBSB, 9. Bank Rakyat, 10. Public Bank, 11. RHB

B	E-Wallets/Online Channels	<ol style="list-style-type: none"> 1. Boost 2. Lazada 3. Shopee App/ ShopeePay App 4. Touch N' Go eWallet
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ii. Your purchased Prepaid plan must be of **HIGHER VALUE** than your previous purchase made prior to the Campaign Period.

iii. For any purchase of U Prepaid 50, GX43, UMI 50 plans, you will be automatically qualified to participate.

iv. Each successful purchase will be considered as an entry. No entry forms are required.

b. The following are the illustrations of qualified and unqualified transactions:

Transaction	Previous Plan Purchased	New Plan Purchase	Remarks
Transaction 1	Subscribed to GX30 plan on 9 March 2026	Purchase GX38 plan on 10 April 2026	Qualifies
Transaction 2	Subscribed to UMI30 plan on 1 April 2026	Purchase GX30 plan on 1 May 2026	Does not qualify. Reason: The newly purchased plan is of the same value as the previous purchase.
Transaction 3	Subscribed to RM15 Weekly Plan on 10 April 2026	Purchase GX30 plan on 10 May 2026	Qualifies.
Transaction 4	Subscribed to GX30 plan on 1 March 2026	Purchase U Prepaid 35 Plan on 10 April 2026	Qualifies.
Transaction 5	Subscribed to GX12 Plan on 1 April 2026	Purchase GX30 plan on 1 May 2026	Qualifies.
Transaction 6	Subscribed to GX38 plan on 9 April 2026	Purchase GX30 plan on 10 May 2026	Does not qualify. Reason: The new purchase plan value is lower than the previous purchase
Transaction 7	Subscribed to Booster Plan on 10 May 2026	Purchase U Prepaid 35 plan on 10 June 2026	Qualifies.
Transaction 8	Subscribed to U Prepaid 50 on 1 April 2026	Purchase U Prepaid 50 on 1 May 2026	Qualifies.



5. Prizes

- a. The qualified participants who complete the steps listed in Clause 4(a)(i) will be shortlisted to win the monthly prize as specified below:

Monthly Prize	Campaign Month	Total Winners	Selection Criteria
RM5 Cashback in the form of Prepaid credit ("Cashback Prizes")	Month 1 (1 - 30 April 2026)	6,000	Every 2 nd successful transaction of the month
	Month 2 (1-31 May 2026)	6,000	
	Month 3 (1-30 June 2026)	6,000	For example: the 2 nd , 4 th , 6 th , 8 th , 10 th transaction, and so on.

- b. U Mobile will notify the participants of their entitlement to receive the Cashback Prizes via SMS. The Cashback Prizes will be credited to the winners' Prepaid account (with the same MSISDN used to perform the transactions). U Mobile will only perform one attempt to credit the Cashback Prizes to the winners' Prepaid account. In the event that such attempt failed due to any reasons whatsoever, the Cashback Prizes will be forfeited.
 - c. The participants must ensure that their U Mobile Prepaid account is active during the Campaign Period and until the fulfilment of Cashback Prizes. "Active" means able to make and receive calls.
 - d. Each participant is only entitled to win one (1) prize each month.
 - e. The prizes are given on an "as is" basis and are not transferable or exchangeable for cash, in full or in part. U Mobile makes no warranties express or implied, on the quality, merchantability or fitness for a particular purpose of the prizes. U Mobile reserves the right to substitute the prizes with another voucher or an item of similar value at any time without prior notice.
 - f. All winners' names will be published on the U Mobile website, or any other method of communications U Mobile deems appropriate.
 - g. U Mobile is entitled to require the return of or to claw back the prizes credited or any amount similar in value to the prizes in any form (as determined by U Mobile) within 1 year from the end of the Campaign Period from the eligible participant's Prepaid account for any transactions that are subsequently cancelled, voided, reversed, disputed, refunded or which are unauthorised or fraudulent
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6. General

- a. U Mobile's decisions on any matter relating to this Campaign are final and binding on all participants. If any matters arise which are not covered in these Terms and Conditions, they will be determined solely by U Mobile.
 - b. U Mobile may change any of these Terms and Conditions including winner selection criteria, terminating or suspending this Campaign and extending the Campaign Period. Any such change will be announced on our website. It is your responsibility to check these Terms and Conditions on our website and if you do not agree to any of the changes, you must immediately cease participation in the Campaign.
 - c. All rewards or prizes are accepted entirely at the risk of the participants. To the extent permitted by law, U Mobile excludes all liability in connection with this Campaign. All participants and if the participants are below 18 years of age, their parents or guardians, agree to release U Mobile from and indemnify U Mobile against all liability (including negligence) for any personal injury or for loss or damage (including loss of opportunity); whether direct or indirect, special or consequential arising out of participation in this Campaign.
 - d. By participating in the Campaign, all participants:
 - i. consent for U Mobile to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Campaign; and
 - ii. consent for U Mobile to disclose or publish their personal information such as their names and identities and any general information that U Mobile sees fit about the participants in any media, marketing or advertising materials; and
 - iii. grant U Mobile the absolute and unrestricted right to modify, use and publish any still or moving images of the participants for any promotional, marketing, commercial or other related purpose, without any payment or compensation.
 - e. Any consents, indemnities, agreement, undertakings, representations and warranties given under these Terms and Conditions by participants who are below the age of 18 years old are deemed to have been given by their parents or guardians.
 - f. The subscription and use of U Mobile's Prepaid mobile service are subject to U Mobile's standard Prepaid Terms and Conditions, the respective Prepaid plans terms and conditions and where applicable, these Terms and Conditions. In the event of any inconsistency, between these Terms and Conditions, U Mobile's standard Prepaid Terms and Conditions and the respective Prepaid plans terms and conditions, the conflict will be resolved in the following descending order:
 - i. the Prepaid Terms and Conditions.
 - ii. the respective Prepaid plans terms and conditions; and
 - iii. these Terms and Conditions.
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- g. The Campaign and these Terms and Conditions are governed by the laws of Malaysia. The participants agree that the Courts of Malaysia have jurisdiction over all matters arising from this Campaign.
- h. In the event of any conflict between the English and other language versions, the English version shall prevail.
- 7. Bank Simpanan Nasional (“Bank”) reserves the right to cancel suspicious orders and/or transaction without any prior notice. This includes, but is not limited to, voucher abuse, including vouchers redeemed using multiple accounts or multiple checkouts associated with the same customer or group of customers; and vouchers used in bad faith (e.g.: resold vouchers, and vouchers used by customers to purchase products for reselling).\
- 8. The Promotion is subject to the Terms and Conditions specified herein and the Terms and Conditions of the respective merchant.
- 9. The Privacy Policy at www.bsn.com.my shall apply.

Disclaimer

BSN does not assume any responsibility for the products and services offered under this promotion. The products and service offered herein shall be under the sole responsibility of and shall be governed by the terms and conditions set out by the respective merchants. Any inquiry or dispute arising from these products and services shall be referred to the relevant merchants.
