

**SOALAN-SOALAN LAZIM BERKENAAN KEMPEN BSN RAYA BERGANDA 2025
FREQUENTLY ASKED QUESTIONS (FAQ) BSN RAYA BERGANDA CAMPAIGN 2025**

Soalan 1 / Question 1	Apakah Kempen BSN Raya Berganda 2025? / What is BSN Raya Berganda Campaign 2025?
Jawapan / Answer:	Kempen BSN Raya Berganda 2025 (“Kempen”) ini merupakan kempen yang disasarkan kepada pelanggan baharu dan sedia ada bagi segmen muda yang berumur dari 7 sehingga 21 tahun / BSN Raya Berganda Campaign 2025 (“Campaign”) is a targeted campaign for new and existing customer in youth segment age 7 – 21 years old.
Soalan 2 / Question 2:	Apakah objektif Kempen BSN Raya Berganda 2025 dilancarkan? / What is the objective for BSN Raya Berganda Campaign 2025?
Jawapan / Answer:	Objektif utama Kempen ini adalah untuk memupuk tabiat menabung sempena musim perayaan melalui BSN Sijil Simpanan Premium (SSP) dan Akaun BSN Smart Junior (BSJ). / The main objective of this Campaign is to enculcate saving habits among youngsters during the festive seasons through BSN Sijil Simpanan Premium (SSP) and BSN Smart Junior (BSJ) accounts.
Soalan 3 / Question 3:	Bilakah Kempen ini akan berlangsung? / How long is the Campaign period?
Jawapan / Answer:	Kempen ini akan berlangsung dari 01 April 2025 hingga 30 Jun 2025 (“Tempoh Kempen”). / The Campaign will be commencing from 01 April 2025 until 30 June 2025 (“Campaign Period”).
Soalan 4 / Question 4:	Siapakah yang layak untuk menyertai Kempen ini? / Who is eligible to participate in this Campaign?
Jawapan / Answer:	Kempen ini terbuka kepada pelanggan BSN yang memenuhi kriteria samada di bawah Klausa a dan b seperti berikut (“Pelanggan”): / This Campaign is open to BSN’s customers who meet the criteria either under Clause a and b as the following (Customer): a. Pelanggan individu BSN “golongan muda” yang memenuhi kriteria seperti berikut (“Golongan Muda”): BSN’s individual customers under youth segment who meet the following criteria (“Youth Segment”): i. Pelanggan BSN SSP Baharu (akaun baru dibuka semasa Tempoh Kempen) dan sedia ada yang berumur 12 hingga 21 tahun. <i>New (with account newly created during the Campaign Period) and existing (existing account created prior to the Campaign Period) BSN SSP customers aged between 12 to 21 years old;</i> ii. Pelanggan BSN Smart Junior (BSJ) Baharu (akaun baru dibuka semasa Tempoh Kempen) dan sedia ada yang yang berumur 7 hingga 20 tahun. <i>New (with account newly created during the Campaign Period) and existing (existing account created prior to the Campaign Period) BSN Smart Junior (BSJ) customers aged between 7 to 20 years old;</i>

Soalan 5 / Question 5:	Apakah Produk yang ditawarkan bagi kempen ini? / Which products are offered for this campaign?						
Jawapan / Answer:	Terdapat dua (2) produk yang ditawarkan untuk kempen ini mengikut umur yang bersesuaian dengan pelanggan; / There are two (2) products offered for this campaign based on the customer's appropriate age 1. Akaun BSN Smart Junior (BSJ) – 7 tahun hingga 20 tahun 2. BSN Sijil Simpanan Premium (BSN SSP) – 12 tahun hingga 21 tahun						
Soalan 5 / Question 5:	Bagaimanakah cara untuk menyertai Kempen ini? / How does the Campaign work?						
Jawapan / Answer:	Kumpul mata ganjaran dengan membuat perletakan / simpanan dalam BSN SSP atau Akaun BSN Smart Junior, atau dalam kedua-dua akaun, untuk berpeluang menyertai Cabutan Raya Berganda dan memenangi tiket Skyline Luge. <i>Earn reward point by saving with BSN SSP or BSN Smart Junior, or in both accounts and stand a chance to participate in the Double Raya Draw and get a Skyline Luge experience.</i> Perletakan / Simpanan & Mata Ganjaran / <i>Placement & Earning Point</i> <table border="1"> <tr> <td data-bbox="331 982 602 1226"> Pelanggan Baharu/ <i>New Customer</i> </td><td data-bbox="602 982 1393 1226"> Setiap RM500 peletakan / simpanan minimum di BSN SSP ATAU simpanan minimum akaun BSJ yang dibuka semasa tempoh kempen, mendapat 2 mata bagi Cabutan Raya Berganda. / Every RM500 min. placement / saving in BSN SSP OR BSJ Account that is newly created during the Campaign Period, earn 2 points that are eligible for Raya Berganda Draw. </td></tr> <tr> <td data-bbox="331 1226 602 1470"> Pelanggan Sedia ada / <i>Existing Customer</i> </td><td data-bbox="602 1226 1393 1470"> Setiap RM300 perletakan / simpanan minimum di akaun BSN SSP ATAU akaun BSJ yang sedia ada semasa tempoh kempen, mendapat 1 mata bagi Cabutan Raya Berganda. / Every RM300 min. placement / saving in existing BSN SSP OR BSJ Account during the Campaign Period, earn 1 point that are eligible for Raya Berganda Draw. </td></tr> <tr> <td data-bbox="331 1470 602 1873"> Mata Bonus/ <i>Bonus Point</i> </td><td data-bbox="602 1470 1393 1873"> Pelanggan baharu atau sedia ada yang mengekalkan jumlah perletakan dan simpanan minimum RM1,000 dalam akaun BSN SSP DAN RM1,000 dalam akaun BSJ sepanjang Tempoh Kempen akan memperoleh 5 Mata Bonus, memberikan mereka lebih banyak peluang untuk memenangi ganjaran yang ditawarkan dalam Cabutan Raya Berganda. / New or existing customers who maintain a minimum total placement and savings of RM1,000 in BSN SSP AND RM1,000 in BSJ account during the Campaign Period, will earn 5 Bonus points, making them having more chances to win the rewards offered in the Raya Berganda Draw. </td></tr> </table>	Pelanggan Baharu/ <i>New Customer</i>	Setiap RM500 peletakan / simpanan minimum di BSN SSP ATAU simpanan minimum akaun BSJ yang dibuka semasa tempoh kempen, mendapat 2 mata bagi Cabutan Raya Berganda. / Every RM500 min. placement / saving in BSN SSP OR BSJ Account that is newly created during the Campaign Period, earn 2 points that are eligible for Raya Berganda Draw.	Pelanggan Sedia ada / <i>Existing Customer</i>	Setiap RM300 perletakan / simpanan minimum di akaun BSN SSP ATAU akaun BSJ yang sedia ada semasa tempoh kempen, mendapat 1 mata bagi Cabutan Raya Berganda. / Every RM300 min. placement / saving in existing BSN SSP OR BSJ Account during the Campaign Period, earn 1 point that are eligible for Raya Berganda Draw.	Mata Bonus/ <i>Bonus Point</i>	Pelanggan baharu atau sedia ada yang mengekalkan jumlah perletakan dan simpanan minimum RM1,000 dalam akaun BSN SSP DAN RM1,000 dalam akaun BSJ sepanjang Tempoh Kempen akan memperoleh 5 Mata Bonus, memberikan mereka lebih banyak peluang untuk memenangi ganjaran yang ditawarkan dalam Cabutan Raya Berganda. / New or existing customers who maintain a minimum total placement and savings of RM1,000 in BSN SSP AND RM1,000 in BSJ account during the Campaign Period, will earn 5 Bonus points, making them having more chances to win the rewards offered in the Raya Berganda Draw.
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	Pelanggan akan secara automatik hilang kelayakan untuk menyertai Kempen jika: a) Pelanggan membuat pengeluaran daripada akaun BSN SSP atau akaun BSJ dalam Tempoh Kempen; b) Pelanggan menamatkan akaun akaun BSJ atau BSN SSP dalam Tempoh Kempen; atau c) Akaun BSJ atau BSN SSP Pelanggan ditamatkan oleh BSN atas apa jua sebab dalam Tempoh Kempen. <i>In the event the Customers terminate their BSJ account or BSN SSP account or the Customers' BSJ account or BSN SSP account is terminated for any reason during the Campaign Period, then the Customer's entry in this Campaign will be automatically cancelled.</i> a) <i>The Customer will lose eligibility to participate in the Campaign if they make a withdrawal from the BSN SSP or BSJ account during the Campaign Period;</i> b) <i>The Customer closed its BSJ account or BSN SSP account during the Campaign Period;</i> c) <i>BSN close the Customer's BSJ account or BSN SSP account for whatsoever reason during the Campaign Period.</i>				
Soalan 6 / Question 6:	Apakah Hadiah yang ditawarkan untuk kempen ini? / What are the Prizes offered for this Campaign?				
Jawapan Answer:	50 pemenang akan berpeluang memenangi dua (2) keping tiket Skyline Luge. / 50 winners will have the chance to win two (2) Skyline Luge tickets each <table border="1"> <thead> <tr> <th>Hadiah</th><th>Number of Winner</th></tr> </thead> <tbody> <tr> <td>Tiket Skyline Luge</td><td>50 Pemenang x 2 tiket</td></tr> </tbody> </table>	Hadiah	Number of Winner	Tiket Skyline Luge	50 Pemenang x 2 tiket
Hadiah	Number of Winner				
Tiket Skyline Luge	50 Pemenang x 2 tiket				
Soalan 7 / Question 7:	Bagaimanakah pemenang akan ditentukan? / How will the winners be selected?				
Jawapan Answer:	Pemilihan Pemenang adalah melalui proses cabutan berkomputer secara rawak ke atas Peserta yang layak sahaja. / The selection of winners is through a computerized random draw process on eligible Participants only.				
Soalan 8 / Question 8:	Apa yang akan berlaku setelah Kempen tamat? / What will happen once the Campaign ends?				
Jawapan Answer:	Setelah Kempen tamat, Akaun BSN GIRO/i dan BSN SSP Pelanggan akan kekal beroperasi seperti biasa dan tertakluk kepada Terma dan Syarat Akaun Islamik atau Terma dan Syarat Akaun Konvensional, Terma dan Syarat BSN SSP dan Terma dan Syarat Bagi Keahlian BSN MyFirst dan BSN Smart Junior (BSJ) . / <i>After the Campaign Period ends, the Customer's BSN GIRO/i and BSN SSP accounts shall remain in operation and subject to Islamic Account Terms and Conditions or Conventional Account Terms and Conditions and BSN SSP Terms and Conditions.</i>				

Soalan 9 / Question 9:	Siapa yang perlu saya rujuk jika saya ada pertanyaan lanjut mengenai Kempen ini? / Who should I refer to if I have further queries on the Campaign?
Jawapan / Answer:	Sila hubungi bahagian khidmat pelanggan kami 1300 88 1900 atau kunjungi Cawangan BSN yang terdekat ./ Please contact our Customer Service at 1300 88 1900 or visit BSN's nearest branch.