



CASHLESS DAY CAMPAIGN (E-DUIT) - FREQUENTLY ASKED QUESTION (FAQ)

SECTION A: CAMPAIGN PERIOD

Question	Answer
<ul style="list-style-type: none">Can I know the campaign period?When is the deadline for this campaign?	This campaign will run every Saturday from 4 February 2023 until 29 April 2023. You can refer to the Cashless Day Campaigns Term & Conditions.

Section B: Eligibility & Campaign Mechanics

Question	Answer
<ul style="list-style-type: none">Can I participate in this campaign?Are there any requirements to enter this campaign?Can any cardholders join this campaign?	Yes. This campaign is open to all new and existing BSN Visa Debit Cards or BSN Visa/Mastercard Credit Card/i cardholders in Malaysia. Kindly refer to the Cashless Day Campaign Terms & Conditions.
<ul style="list-style-type: none">How do I join/participate?How to be part of this campaign?	Participants who join this campaign must purchase one item or more using BSN Visa Debit Cards or BSN Visa/Mastercard Credit Card/i at selected merchants every Saturday throughout the campaign period. More information can refer to the Cashless Day Campaign Terms & Conditions.
<ul style="list-style-type: none">What is the minimum purchase amount to enter this competition?	There is no minimum purchase amount to participate in this campaign.
<ul style="list-style-type: none">I'm interested to join. But I'm not sure which store/shop participates in the competition.How many stores/shops are listed under this campaign?	You may refer to the list of participating merchants at Cashless Day Campaign Terms & Conditions.
<ul style="list-style-type: none">Why there are only limited participating stores/shops for this campaign?	The selection of merchants was based on the discretion of the organisers.
<ul style="list-style-type: none">Can I still enter the competition if I already won the weekly prize?Are we allowed to win more than once?Does that mean we could win both weekly and grand prizes as well?	Yes, you can! Participants who have won a weekly prize are also eligible to win another weekly or grand prize. You can have multiple entries to stand a chance to win RM1,000 cashback.

Section C: Winners Selection Process & Fulfilment of Prizes

Question	Answer
<ul style="list-style-type: none">How is the winner picked?What are the winning criteria?	All the early valid transactions made will be shortlisted as winners based on the list of transactions captured every Saturday. For more info, please refer Cashless Day Campaign Terms & Conditions.
<ul style="list-style-type: none">How to find out if I have won a prize?How will I know if I won?When is the winners' announcement?How do I check the winners' list?Will I be contacted if I was chosen as a winner?Will they notify the winners?	Yes. You will be notified by your card issuers via SMS/EDM/Website Winner Announcement, you are advised to check with BSN ("the Bank").
<ul style="list-style-type: none">May I know how to collect the cashback?How do I claim my cashback prize if I won?	Your prize shall be credited into the Bank account of the card that you used to make the winning transaction.
<ul style="list-style-type: none">When will I receive the prize?	You will receive the prize within 60 days once the organiser announced you as one of the winners.

Section D: Others

Question	Answer
<ul style="list-style-type: none">Can I get more info about this campaign?	You can get more details about this campaign at Cashless Day Campaign Terms & Conditions.
<ul style="list-style-type: none">Interesting! I should join this.	Thank you for your interest. Join now! You can stand a chance to win the weekly prizes worth RM100 cashback each and a grand prize worth RM1,000 cashback.
<ul style="list-style-type: none">What about QR pay? Can I use that?	This campaign only accepts participation from BSN Visa Debit Cards or BSN Visa/Mastercard Credit Card/i payments.
<ul style="list-style-type: none">Can I use Apple pay for the transactions?	Glad you asked! Apple pay is considered as a virtual debit or credit card. Yes, you may use that!
<ul style="list-style-type: none">I've joined. Hopefully, I can win this!	Thank you for joining. You are one step closer to becoming one of our winners! Stay tuned to our updates and winners' announcements.